



誤點證明 Delay Certificate

本公司於 115年3月21日 星期六 15時43分，因
設備異常 因素，全線列車延誤約 28 分。

Due to equipment failure issues, service
on the all line was delayed for 28 minutes
from 15:43 on Saturday, 21 March 2026.

注意事項：

- 1.上述延誤時間包含系統運轉處理時間及旅客於不同車站可能等候時間，非指旅客受困車廂時間。
- 2.本單僅供證明因系統運轉因素致旅客行程延誤之時間，與責任歸屬之認定無關，亦無法作為損害賠償申請證明。
- 3.如對延誤時間有疑義，請洽本公司客服專線: 04-3706-3606

Notes:

- 1.The time shown above indicates incident handling time and possible waiting time at different stations. It is not a measure of the length of time the passenger was trapped in carriage.
- 2.This certificate is proof of delay due to operational factors and is not an attribution of liability.
- 3.For questions regarding the delay time, please contact our customer service: 04-3706-3606