

Ticket Information

Vending Locations



Add Value / Ticket Issuing machine TMRT Information Counter

• Add Value / Ticket Issuing machine:

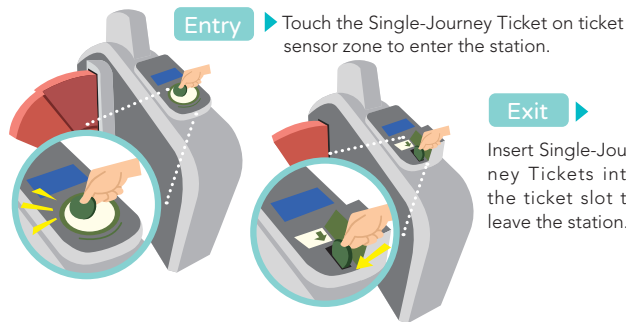
Purchase of Single-Journey ticket. Add value to electronic ticket (including EasyCard、iPass、icash2.0)

• TMRT Information Counter:

Purchase of Single-Journey ticket, group ticket, One-Day Pass, 24 / 48 hr Pass, electronic ticket.

Ticket Usage

• With Single-Journey Ticket

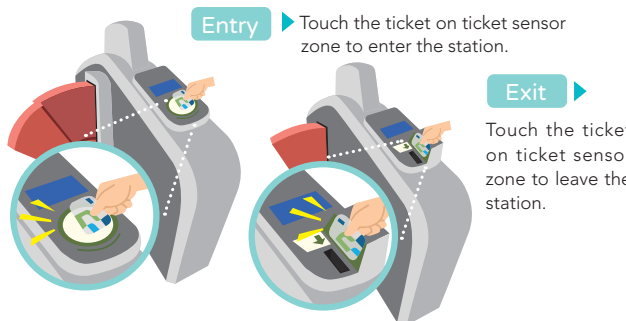


Entry ▶ Touch the Single-Journey Ticket on ticket sensor zone to enter the station.

Exit ▶

Insert Single-Journey Tickets into the ticket slot to leave the station.

• Electronic Tickets, One-Day Passes, 24/48 Hour Passes



Entry ▶ Touch the ticket on ticket sensor zone to enter the station.

Exit ▶

Touch the ticket on ticket sensor zone to leave the station.

Single-Journey Ticket



- Valid for use only on the date of purchase through the last train of the day. Single-journey ticket are not refundable once used.
- Concessionaire tickets for the elderly and disabled (50% off normal fares) :
1) Citizens of the Republic of China aged 65 and above.
2) Disabled passengers with valid disability ID plus one companion.
3) Available at all TMRT Information Counter.
- The passenger losing or damaging the single-journey ticket must pay extra NT\$50 fee.

Group Ticket

- **Price** 20% off for groups of 10 or more.
- **Usage Rules**
1) Passengers using group ticket must enter and exit the station together through the service gate.
2) Valid only on date of purchase. No refund ; return upon exiting the station.

One-Day Pass

- **Price** NT\$120
- **Usage Rules**
1) Valid for unlimited Metro travel from activation until end of service on the same day.
2) Each pass is limited to use by 1 passenger. (not transferrable)

24/48 Hour Pass

- **Price** NT\$150 / 250
- **Usage Rules**
1) These tickets are valid for unlimited TMRT travel within 24 / 48 hours of first use.
2) Each pass is limited to use by 1 passenger. (not transferrable)

Electronic Ticket

- **Price** NT\$100 per ticket with NT\$0 stored value. It must be topped up before use.
- **Refund Regulations**
1) May apply for refund at the TMRT Information Counter.
2) Based on the standard form contract promulgated by the respective providers.
- **Usage Rules**
1) The full fare will be deducted from your electronic ticket after completing a Metro travel.
2) Each electronic ticket is limited to use by 1 passenger to enter and exit the station.
3) Please do not touch more than one electronic ticket on the sensor at the same time.

! Regulations

■ The following actions are prohibited in the Metro system. Violators will be prosecuted.

- Smoking.
- Spitting (including betel-nut juice and their chewed remains).
- No eating or drinking (including water), chewing gum or betel nut in forbidden areas.
- Littering (cigarette butts , chewing gum, fruit or fruit peels, betel nut juice and other refuse).

■ Permitted lingering time in paid areas —

- No longer than 90 minutes for entering and leaving different stations ;
No longer than 15 minutes for entering and leaving the same stations.
- In addition to the original fare, persons in violation of the above regulations are subject to a surcharge equivalent to the minimum single journey fare promulgated by the TMRT.
The fee is payable at the TMRT Information Counter, or it will be deducted automatically at the automatic gate.

■ Children under 6 years old(should present proper identification) may take a free ride when accompanied by passengers with valid tickets.

- Animals may be brought into stations or onto trains in pet carriers with size limit pursuant to previous subparagraph. (The length of each carry-on object may not exceed 165cm, and the sum of length, width and height may not exceed 220cm.) The head, tail, and limbs of the animal may not be exposed outside the confines of the carriers or strollers. The carriers or strollers should be well secured, free from any possibility of leakage of excrement or liquid. However, this regulation does not apply to police canines, certificated guide dogs accompanying disabled passengers, and young guide dogs being trained by certified professionals.

- The bicycles that are folded or disassembled completely and properly packaged with size limit pursuant to previous subparagraph may be brought into the station by passengers. (The length of each carry-on object may not exceed 165cm, and the sum of length, width and height may not exceed 220cm.)

Visitor Information Center

Visitor information center of HSR Taichung Station

Address

No. 8, Zhanqu 2nd Road, Wuri District, Taichung City

Tel 04-36006646

TMRT Customer Service Center

Tel 04-37063606

Service hours Monday to Sunday 6:00-24:00

TMRT Lost-and-Found Service Center

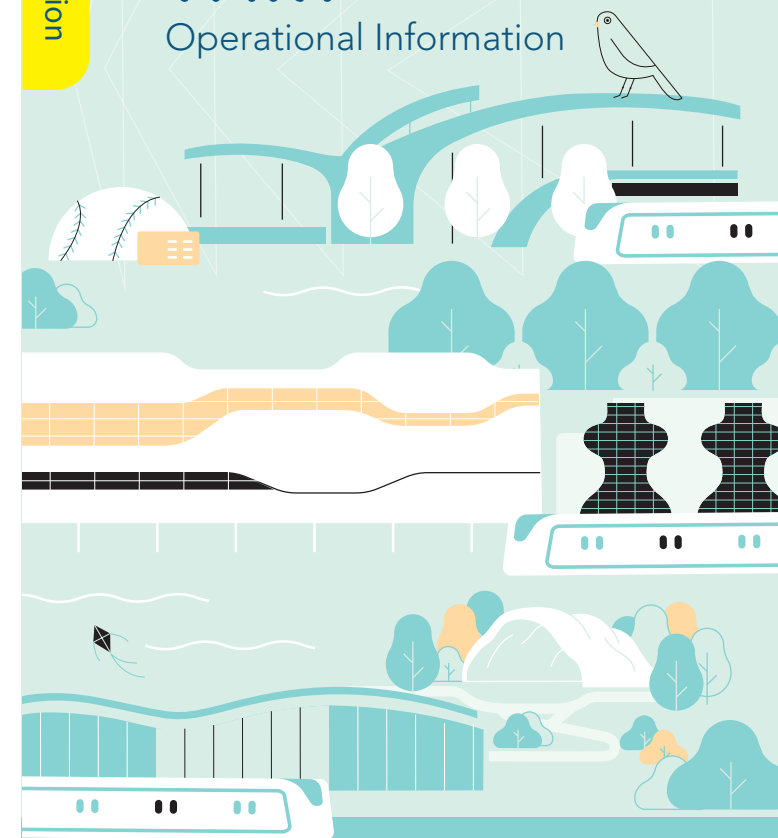
Tel 04-24369810- ext. 707013

Location

Unpaid Area (near the TMRT Information Counter), 3rd Floor, Wenxin Zhongqing Station

Service Hours

Tuesday to Saturday 12:00-20:00 (Unavailable on national holidays)



Operational Information

First / Last trains — 06:00 / 24:00

• Weekdays

Peak hours (07:00 - 09:00 , 17:00-19:00) — 5 mins

Off-peak hour — 8 mins

After 23:00 — 15 mins

• Holidays

06:00-23:00 — 8 mins

After 23:00 — 15 mins

Information Services



Ticket Enquiry Machine

Place the electronic ticket on the ticket sensor zone of the enquiry machine to read transaction records and view remaining balance of the ticket.

Tourist Guide Information System

- Information for Metro stations.
- Fare, Travel Time Inquiries, and regulations for use of TMRT.
- Relevant travelling information such as nearby sight-seeing spots, etc.

- General information.
- Lost and found services.
- Settlement of fare adjustment and processing of problem tickets.
- Add value to electronic ticket.

- Purchase single-journey ticket, group ticket, travelling ticket.
- Discount tickets for the elderly / passengers with disability ID.
- Issuance of fare and passenger receipts.

Route map

圖例 LEGEND



Fares

103a																		
北屯總站	103																	
20	20	104																
20	20	20	105															
20	20	20	20	106														
25	20	20	20	20	107													
25	25	20	20	20	20	108												
30	25	25	20	20	20	20	109											
30	30	25	20	20	20	20	20	110										
35	30	30	25	25	20	20	20	20	111									
35	35	30	25	25	20	20	20	20	20	112								
35	35	35	30	25	25	20	20	20	20	20	113							
40	35	35	30	30	25	20	20	20	20	20	20	114						
45	40	40	35	35	30	25	25	20	20	20	20	20	115					
45	45	40	35	35	30	25	25	20	20	20	20	20	20	116				
45	45	45	40	35	35	30	30	25	25	20	20	20	20	20	117			
50	45	45	40	40	35	35	30	30	25	25	25	20	20	20	20	118		
50	50	50	45	40	40	35	35	30	30	25	25	25	20	20	20	20	119	

Please scan the QR codes for detailed transfer information.



Taiwan High Speed Rail



Taiwan Railways Administration, MOTC



Taichung Bus Information System



YouBike



TMRT official website



TMRT Facebook